

# REACT Support from

# Dorset Network Solutions



Support when you need it for the home or business.



## React

**React** is a pay-as-you-go service for home users or businesses with low IT support requirements. Perhaps you have some IT experience within your company but need additional resources for a project or to help in areas where you are not experienced.

React is charged at an hourly rate with no call out fee.

### What do DNS support?

As a Microsoft Certified Partner and Small Business Specialist we are ideally placed to offer the highest quality of support for Microsoft products, and third party products running on Microsoft operating systems.

Our support experience includes but is not limited to:

- All versions of Microsoft Windows on a Server, Desktop PC or laptop.
- Networking including wireless networks.
- PC and server repairs, upgrades and migration.
- Software installation and upgrades.
- Work from home solutions.
- Line of sight long range wireless networking.
- Disaster recovery from data loss and virus attack.

We also offer a very competitive hardware and software sales service.

### React is designed for:

- Business or Home users with a single PC or a small network.
- Businesses that have some IT experience in-house and only need occasional support.
- One off support, such as recovering a crashed PC, cleaning a virus or a general maintenance visit.
- Customers who want to try our services before committing to the Prepare or Sentinel service.

### How to use React support:

When you need support simply give us a call and explain your IT problem to us. We will arrange for a certified engineer to come and visit at your convenience.

**Microsoft**  
GOLD CERTIFIED  
Partner

Microsoft  
Small Business  
Specialist

- **React**
- Prepare
- Sentinel